



Warranty

AGATI, Inc. manufactures its products to the highest quality standards. Therefore, AGATI products are warranted against all defects in materials and workmanship for a period of ten years upon substantial completion of the installing project. This warranty does not extend to COM, COL or any other customer supplied materials. During the warranty period, AGATI will, at its discretion, repair or replace defective merchandise free of charge.

The AGATI warranty is against defects in workmanship that would lead to the following: veneer lifting or peeling, glue joint failure, and wood joints pulling apart. AGATI handcrafts and finishes its products using the finest hardwoods and traditional hand finishing techniques. AGATI uses finishing techniques that are intended to highlight the inherent beauty of the wood used in its products. Depending upon the figure of the wood used, certain areas may absorb the stain differently than others. Wood is a natural product and will naturally have slight flaws and imperfections, which enhance the overall beauty. Customers should be aware that all finishes will mellow with age. Since wood is a natural material, some expansion and contraction is to be expected. The foregoing is not to be considered a defect in the materials or manufacturing process used and is not covered under warranty.

The AGATI warranty covers the lifting of any plastic laminate from the substrate but can only underwrite the laminate manufacturer's guarantee against scratching and chipping.

This warranty does not extend to damage resulting from shipping, accident, alteration, misuse, tampering, negligence, abuse, or acts of God. This warranty is given expressly and in lieu of all other warranties, expressed or implied, of merchantability and fitness for particular purpose and constitutes the only warranty made by AGATI. No warranty is made with respect to non-standard materials selected by and used at the request of the customer. No merchandise may be returned to AGATI without AGATI's written approval.

In addition to a ten year warranty, AGATI stands by a philosophy that buying AGATI is buying the future. AGATI constructs all of its products to enjoy a lifetime of use. However, furniture inherently ages and AGATI understands needs may change throughout a product's life cycle. Therefore, AGATI will continue to address service, design, and engineering issues and extend maintenance to all products for the duration of their use.